



Patient Centered Medical Homes (PCMH)

Update: January 16, 2012

Following is a summary of RFP# 2012-0600-0827 Patient Centered Medical Home Consultant Services

The Department of Health and Social Services (DHSS), Division of Health Care Services is soliciting proposals for a qualified and experienced firm to develop a strategy for DHSS to advance the PCMH model for the Medicaid program based on the needs of the state of Alaska. The consultant will evaluate the readiness and capacity of health care organizations in Alaska to implement PCMHs and identify factors that may support or hinder their success and sustainability. The DHSS seeks to contract with a consultant experienced in the PCMH model of care delivery and the necessary steps involved in creating a sustainable and successful PCMH system delivering both primary and integrated behavioral health care. The goals of the contracted services are directed at developing a strategy for DHSS to advance the PCMH model for the Medicaid program based on state needs, stakeholder input, and best practices demonstrated on established models elsewhere with the ultimate result of effective, affordable care being delivered to the right people, at the right place and at the right time. DHSS intends to follow the recommendations of the Medicaid Task Force to pursue PCMH pilots with rural, tribal entity, independent and non-rural providers. DHSS currently has three (3) non-profit entities conducting Children's Health Insurance Program Reauthorization Act (CHIPRA) medical home demonstration projects.

The original request for proposal was issued on December 28, 2011 with a deadline for submission of proposals **January 19, 2012**. The proposal evaluation committee will meet on January 25, 2012 with an intent to award issued on January 26, 2012. There have been two (2) amendments, both issued January 13, 2012, to the original RFP which dealt with questions from potential bidders. The length of the contract will be from the date of award, approximately **March 1, 2012**, for One (1) year until completion, approximately **February 28, 2013**. DHSS estimates a budget of **\$300,000** and has allowed for the successful bidder to utilize subcontractors and/or joint ventures.

The successful offeror must demonstrate in writing evidence of five (5) years minimum experience working with health insurance and health care coverage providers, including experience with public health coverage programs and working within a governmental environment. They must also demonstrate that the firm has successful experience with at least one project of similar scope and complexity which was completed in the past five years. Standard preferences involved in the RFP process include but are not limited to: Alaska bidder, Alaska veteran, and the Alaska Offeror Preference.

Deliverables for this proposed project include:

- Provide background, data and recommendations on development of Request for Proposals (RFP) for pilot PCMH projects in Alaska.
- Evaluate the readiness and capacity of organizations to implement PCMHs in Alaska in accordance with nationally accepted standards or accreditation by such entities as the Joint Commission on Accreditation of Healthcare Organizations (JCAHO).
- Identify and work with DHSS to engage potential partners and key stakeholders interested in PCMHs in Alaska. The RFP requires a minimum of **three (3) stakeholder** meetings prior to the development of the pilot RFP. The stakeholder meetings are to be regionally balanced and discuss topics such as data collection and reporting, standards of practice, quality assurance, payment structures and recipient engagement.
- Identify and analyze factors likely to affect successful implementation and sustainability of PCMHs in Alaska including but not limited to policy, practice, education and financial issues.
- Research, evaluate and recommend options to address identified barriers to successful implementation and sustainability of PCMHs in Alaska.
- Propose a media campaign for potential patients, quarterly meetings and reports to DHSS staff and final written and oral presentation to DHSS staff and to the Trustees of the Alaska Mental Health Trust Authority.